

## Vista SP1 Install 3/20/08

1. Downloaded full installer
2. Turned off background apps
3. Ran installer (Computer may restart several times do not turn off computer)
4. Shut down
  - A. Stage 1
  - B. Stage 2
5. Rebooted automatically
  - A. Stage 1 Installing 1% - 100%
  - B. Stage 2 Some parts did not install . Reverting changes. Will automatically try again
6. Rebooted again
  - A. Stage 1 Installing 1% - 100%
  - B. Stage 2 SP1 did not install. Reverting changes.
7. Rebooted and Configured updates
8. Error code 0x80071a90 and referred me to Vista SP1 error page. 1.5 hours
9. Computer running the same as before